

A-Z FAQ FOR 2024 HY-VEE INDYCAR RACE WEEKEND JULY 12-14

Accessible Seating, Parking and Transportation

Iowa Speedway provides accessible seating, parking, and facilities for individuals with disabilities. Tickets are available for wheelchair-accessible and companion seating in multiple locations at the racetrack for purchase through the Ticket Office. Accessible seating areas have the closest spectator parking and adjacent accessible facilities (restrooms, retail shops, concession stands, etc.). Please contact the Ticket Office at tickets@hyveeindycarweekend.com between 9 a.m. to 5 p.m. (ET) Monday through Friday for further details and ordering information.

Alcohol

Alcohol will be served at designated locations during Hy-Vee INDYCAR Race Weekend. For those guests that do consume alcohol, please do so responsibly and be considerate of your fellow fans. Guests must be 21 years old and present a valid photo ID with proof of age when purchasing alcohol at Iowa Speedway. The event reserves the right to refuse to serve alcohol to any person, for any reason, and will contact police if a guest is acting in a manner that is contrary to the law or that may endanger themselves, others, or any property. Iowa Code States Licenses may not allow patrons to bring liquor onto the licensed premises.

Animals

Animals are not allowed inside the gates except for service animals providing assistance to an individual with a disability.

App

Fans are encouraged to [download](#) the *free* INDYCAR App Powered by NTT where you can tune into the race communication between drivers and teams live during the race. The app also offers information on each of the drivers and incredible in-car views while the race is occurring.

Attire

Individuals should not wear clothing that has inappropriate, abusive messages or images on it. The clothing worn should also offer appropriate body coverage that abides by the public nature of this event. Closed-toe shoes are recommended but not required.

Automobile Assistance

If you need vehicle assistance, you can contact the Iowa Speedway operator at 641-840-1649 or locate the nearest guest services representative.

Bag Policy

Bags are allowed at a limit of two per person and must not exceed a maximum size of 18"x14"x14". Bags exceeding the maximum size allowance will not be allowed inside the venue. Bag check service will not be available.

Camping

Camping is a tradition at Iowa Speedway and the Hy-Vee INDYCAR Race Weekend will offer a complete camping experience for fans. More information is available on our [camping page](#).

Cash Policy/Conversion

Hy-Vee INDYCAR Race Weekend will be cashless throughout the three-day event at Iowa Speedway. All concessions stands, food trucks, along with Hy-Vee concessions and pop-up stores, will only accept digital or card payments during race weekend.

Code of Conduct

Hy-Vee INDYCAR Race Weekend is committed to providing a safe, comfortable, and enjoyable experience for everyone. In order to accomplish this, we ask all race weekend guests to conduct themselves in an appropriate manner that does not interfere with the enjoyment of others. This Code of Conduct applies to all areas inside and outside the race track for the event. *Link to Code of Conduct coming soon!*

Concert Upgrades

The Concert Pit and Concert VIP Pass will provide fans a unique experience for the concert in a secured area on the track surface. The Pit (and VIP) Pass area near the start/finish line will offer an up-close view of the live performance each afternoon for a premium concert you won't want to miss! A Concert Pit (or VIP) Pass does not grant access to the venue. Passes need to be purchased as an addition to a valid admission ticket for the day. There is no age restriction for access to the Concert Pit (or VIP) area.

Contact Us

Didn't find an answer to your question? Email us at info@hyveeindycarweekend.com.

Coolers

Coolers larger than 14" x 14" x 14" are not permitted in the facility. Coolers must be soft sided and can only contain sealed bottled water and ice. A full list of permitted items is available [HERE](#).

Digital Tickets

Digital tickets will be available for Hy-Vee INDYCAR Race Weekend ticketholders. Please review our [Digital Ticket Guide](#) for more information on how to access digital tickets. Tickets can be printed onsite during event weekend for a fee.

Dress Code

Individuals should not wear clothing that has inappropriate, abusive messages or images on it. The clothing worn should also offer appropriate body coverage that abides by the public nature of this event. Closed-toe shoes are recommended but not required.

Drone and UAV Policy

Unmanned aerial vehicles, commonly known as drones and also referred to as remotely piloted aircrafts, and similar remote-controlled devices are not permitted through the gates.

Drop Off

Guests may be dropped off at Iowa Speedway, however, there is no designated pick up and drop off location. Guests should be dropped off when it is safe to do so and in the manner that least disrupts traffic flow.

Emergencies

All emergency announcements and instructions will be made over the public address system. Please be attentive of these messages. If you need to report an emergency, locate the nearest guest services representative, security personnel or law enforcement member or call Iowa Speedway at 641-840-1649.

Firearms

Weapons of any type, including knives, firearms and ammunition are not permitted.

First Aid/Medical

Trained medical personnel will be on site at the first aid stations located on the concourse during open gate hours on race weekend. Specific locations of the first aid stations can be found on the [venue map](#). In the case of an emergency, medical personnel will respond immediately. Any guests that need assistance should locate a guest services representative or call Iowa Speedway at 641-840-1649.

Food/Beverage/Concessions

Outside food is not allowed through the Iowa Speedway gates. Fans are welcome to bring an insulated, empty cup, stainless steel, or similar reusable water bottle – maximum size of 64 oz. Food and beverage services will operate during open gate hours. Full-service concessions stands will be serving a variety of both food and beverage. An assortment of food trucks will be stationed at both ends of the concourse selling signature foods. A beer garden located at one end of the midway will serve alcoholic beverages to fans 21 and over. Beverage stations will be located throughout the concourse, as well. NOTE: Iowa Speedway will operate as a cashless venue for this event. All food/beverage service will be cashless.

Garage Pass

Fans that purchase a Garage Pass will have access to the infield garage area at Iowa Speedway to watch your favorite teams work on their cars. Garage Pass holders will also be able to see NTT INDYCAR SERIES Officials inspect each car before it's approved for competition.

Guests that have purchased a Garage Pass can access the garage area by taking the tram from the stop near Ticket Booth 1, or by walking on the Fan Walk path to the infield.

Any minor must be always accompanied by a credentialed parent or legal guardian. A waiver must be signed by a parent or legal guardian in the credentials office before the credential is handed out.

All customers are required to pick up Garage Passes at Hy-Vee INDYCAR Race Weekend Ticket Booth 1 or 2 during [race Weekend event hours](#), sign liability release and redeem the Garage Pass wristband.

NOTE: A Garage Pass does not grant access to the venue. Passes need to be purchased as an addition to a valid admission ticket for the day.A

Gate Information

Gate hours can be found [here](#). For a complete overview of permitted and prohibited items for Hy-Vee INDYCAR Race Weekend, please review the listing [here](#) under Gate Policies.

General Admission

All fans, regardless of age will require a ticket for admittance on Saturday and Sunday of Hy-Vee INDYCAR Race Weekend

- **Friday, July 12** - All tickets are General Admission only. Everyone regardless of age will be admitted free.
- **Saturday, July 13** - All **reserved seat** ticketholders require a ticket for admittance, regardless of age.
- **Sunday, July 14** - All **reserved seat** ticketholders require a ticket for admittance, regardless of age.

Group Tickets

Fans can purchase up to 20 tickets online. Groups of 20 or more should contact the Ticket Office by email at tickets@hyveeindycarweekend.com to review seating options with a ticketing representative.

Hotels

Information on accommodations, attractions and things to do in the area can be found online at traveliowa.com and at [City Of Newton Visitors Guide](#).

Inclement Weather

Neither the NTT INDYCAR SERIES nor INDY NXT presented by Firestone runs in the rain on oval track like Iowa Speedway. If inclement weather forces a cancellation of a specific day's activities, tickets for that specific day will not be valid on any other date. If the event or any portion of the event is postponed, ticketholders should retain their tickets as they will be honored for gate admission on the postponed date. Suite and hospitality tickets are valid only for the date printed on the ticket and will not be valid for gate admission or grant access to a suite or hospitality area on a postponed date.

Lost and Found

Any guests that have lost an item at the track during race weekend should complete the Lost and Found form by clicking [HERE](#). If you have found a lost item, we encourage you to turn that item in to a ticket booth or information center.

Map

A facility map is available online under the Fan Guide tab or by clicking [HERE](#).

Nursing Area

A designated mother's room will be available on property for nursing mothers to use during the event. The mothers room will be located on the concourse near Ticket Booth 1.

Parking

Information on parking and camping for Hy-Vee INDYCAR Race Weekend is located here: [Parking Information](#)

Prohibited Items

For a complete overview of prohibited items for Hy-Vee INDYCAR Race Weekend, please review the listing [here](#) under Gate Policies.

Radios

The NTT INDYCAR SERIES races during Hy-Vee INDYCAR Race Weekend will be broadcast live the [INDYCAR Radio Network](#) and can be heard through the [INDYCAR App Powered by NTT DATA](#), free to all fans regardless of cellular carrier. Both NTT INDYCAR SERIES races will also be aired live locally on 101.3 FM and 1700 AM "The Champ."

Additionally, we are pleased to inform that radio scanners will be available to rent through Twin Power Scanner, located in the Iowa Speedway Concourse.

Re-entry Policy

Guests can exit the facility and return to their vehicles throughout each day and their valid tickets for that day's activities will be stamped so they may re-enter through the Iowa Speedway ticket gates.

Recycling

Recycling receptacles will be located throughout the facility. Fans are encouraged to use the designated receptacles to recycle the appropriate materials.

Restrooms

Permanent restroom facilities and portable toilets will be available throughout the facility for customer use. ADA restrooms and portable toilets are also available.

RV/Camping

Camping is a tradition at Iowa Speedway and the Hy-Vee INDYCAR Race Weekend will offer a complete camping experience for fans. Information on camping for Hy-Vee INDYCAR Race Weekend is located [HERE](#).

Seating Options

There are no covered seats at Iowa Speedway. All non-Club sections (100's, 200's, 300's and 400's) are benches with seat backs. All Club seats are individual stadium-style seats with backs. Access to all stand areas is by stairs. [View detailed seating map](#). For specific questions, please call the Ticket Office at tickets@hyveeindycarweekend.com.

Showers

Temporary shower facilities are available on site at Iowa Speedway in the general camping lot. Love's Travel Stop, located adjacent to Iowa Speedway at 4400 S. 22nd Ave E in Newton, has private shower facilities available and it is open 24 hours a day. Casey's Gas Station located at 4400 Iowa Speedway Dr, Newton, IA 50208, also has private shower facilities.

Shuttles/Trams

Transportation golf carts and trams will travel the racetrack access areas continuously throughout the open gate hours to provide shuttle service for guests. Please review the tram map for specific route information (map coming soon!). Shuttle service is also available for individuals with accessibility needs.

Smoking Policy

Smoking, including the use of electronic cigarettes, vaporizers or similar products will not be permitted in the Iowa Speedway grandstands. Fans wishing to smoke may do so twenty feet away from buildings and seating entrances, and only allowed in designated areas per the Iowa Smoke Free Air Act.

Strollers

Small strollers and canvas wagons are allowed inside Iowa Speedway, but they may be subject to additional security checks. It is recommended that any strollers/wagons brought inside the venue be collapsible. Strollers/wagons are NOT allowed in the Iowa Speedway grandstands.

Tailgating

Tailgating regulations can be found within the [Gate Policies](#). Tailgating regulations will vary on parking location.

Ticket Office

The Ticket Office at Iowa Speedway will be open during race week, days and hours to be determined, for fans to purchase tickets. Any inquiries should be addressed to ticket@hyveeindycarweekend.com.

Ticket Refund

All ticket sales are final – no refunds.

Volunteers

Hy-Vee INDYCAR Race Weekend is not possible without the help of volunteers. If you are interested in volunteering at the event, please contact volunteermanager@hyveeindycarweekend.com for more information.

Water/Cooling Stations

Water bottle filling stations and cooling stations will be located throughout the midway for use during race weekend. Fans are welcome to bring an insulated, empty cup, stainless steel, or similar reusable water bottle – maximum size of 64 oz.

Wi-Fi

Wi-Fi service will be available for use inside the gates of Iowa Speedway. Wi-Fi service will not be available in the parking lots and beyond.